



MANDARIN ORIENTAL

BODRUM

# A

## Adaptors

Ext: 0

All power sockets in your room are 220 volts. All bathrooms are equipped with dual voltage shaver sockets (220V/110V). Please ensure your devices are compatible with the voltage provided. An adaptor is available in your room. Please contact our Guest Experience Ambassador Desk should you need further assistance.

## Air-conditioning

Ext: 0

The resort is fully climate controlled and each guestroom is equipped with an individual thermostat, allowing you to regulate your room temperature. Simply select the preferred temperature by adjusting the thermostat to the desired setting. The default setting is 20°C - 22°C or 68°F - 71.6°F. Should you require any assistance, please contact our Guest Experience Ambassador Desk.

## Airline Information Speed Dial Button B

Airline information can be obtained by contacting our Guest Experience Ambassador Desk, who will gladly assist you in reconfirming your onward flight arrangements and printing boarding passes.

## Airport Transfer Speed Dial Button B

Arrangements may be made for transfers by chauffeur-driven limousine or taxi. Please contact our Guest Experience Ambassador Desk for information and reservations.

## Audio-visual Speed Dial Button B

Each guestroom has a Bang & Olufsen TV capable of displaying high-definition programmes. An extensive channel selection is provided with a user-friendly on-screen electronic programme guide. To further enhance the enjoyment of your stay, there is a TV installed in the bathroom in our guest rooms, apartments, suites and villas. The guestroom audio-visual equipment is complemented by an auxiliary panel that allows the connection of laptop, video camera, personal music player and game consoles. The required cables are available upon request. For further assistance, please contact your Guest Experience Ambassador Desk.

## Automated Teller Machine Cash

Located outside the Main Lobby of the hotel.

# B

## Baby Sitting

Speed Dial Button B

Should you require a baby sitter, kindly notify the our Guest Experience Ambassador Desk 24 hours prior. Any request within 24 hours is subject to availability.

## Baby Strollers and Cot Speed Dial Button B

Comprehensive baby care packages are available for the comfort of travelling families. Please contact our Guest Experience Ambassador Desk for any request you may have.

## Basketball

Ext: 13118

There is an open basketball court available. It can be booked through the Spa Concierge located on Level 0 and slots are for one hour.

## Bathrobes

Speed Dial Button B

Available in the bathroom, if you would like to purchase your bathrobe, please contact our Guest Experience Ambassador Desk.

## Beach

Ext: 13067

During your stay you can enjoy the Blue Beach Restaurant & Bar as well as The Beach Club along with exclusive services. The Beach Club opening times are between 10:00 am to 7:00 pm. An exciting array of activities also awaits you on the Blue Beach. Please contact the Resort Lifestyle Lounge at Blue Beach for information on the water sports activities available.

## Bedding

Speed Dial Button B

We provide an extra bed pillows and any extra linen you may require. Please contact our Guest Experience Ambassador Desk for further assistance.

## Bellman Assistance

Speed Dial Button B

Please contact our Guest Experience Ambassador Desk for any luggage needs or use the speed dial button for luggage and car assistance.

## Breakfast



A sumptuous buffet breakfast is served at Sofra Restaurant located at the Lower Level 1 from 8 to 12:00 am daily. A choice of breakfast items is available through our in-room dining menu. Should you wish to make prior breakfast orders, kindly complete your menu, place it in the valet service box or on the outside of your door knob before 3 am.



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### Boat Trips and Rentals

Ext: 13067

Please contact your Guest Experience Ambassador Desk for information and reservations.

### Buggy Service

Speed Dial Button B

Only buggies operate across the resort. Please contact your Guest Experience Ambassador Desk for your transfers.

### Business Services

Speed Dial Button B

Desktop computers are available at your disposal in the Business Centre. Please contact your Guest Experience Ambassador Desk should you need any business or secretarial services.

## C

### Cabanas

Ext: 13067

Private Cabanas are in the Blue Beach and available to our guests. The cabanas can accommodate your guests of up to 6 people for the whole day. Please contact our Resort Lifestyle Lounge for your Private Cabana reservations.

### Car Park

Speed Dial Button B

Covered parking is available for resort guests. Please call your Guest Experience Ambassador Desk for information.

### Car Rental

Speed Dial Button B

Please contact your Guest Experience Ambassador Desk for information and reservations.

### Chambermaid

Speed Dial Button B

Guest rooms are attended twice daily including the evening turn-down service. For your further requests please contact your Guest Experience Ambassador Desk.

### Chauffeurs

Speed Dial Button B

Please contact our Guest Experience Ambassador Desk for information.

### City Tours

Speed Dial Button B

Please contact our Guest Experience Ambassador Desk who will be delighted to craft bespoke tours meeting your exact wishes. You may opt for tours to historical sites including Bodrum Castle, Antique Theatre and Mausoleum of Halicarnassus or to close by ancient sites such as the city of Ephesus.

### Coffee and Tea

Speed Dial Button B

A selection of coffee and tea has been provided in your room for your convenience. Should you require any additional items, please contact our Guest Experience Ambassador Desk.

### Concert Tickets

Speed Dial Button B

Concert tickets can be booked via our Guest Experience Ambassador Desk.

### Conference & Banqueting Facilities

Ext: 12675

To organize business meetings, social resort receptions or any special catering requirements, please contact our Sales Office.

### Courier Service

Speed Dial Button B

A worldwide courier service is available. Please contact our Guest Experience Ambassador Desk for further assistance.

### Credit Arrangements

Ext: 13000

The following major credit cards are accepted American Express, Diners Club, Mastercard, Visa, China Union Pay (CUP), and JCB. Please call the Reception Desk for information. Please note that Travelers Checks are not accepted.



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# D

## Dress Code

Guests are requested to refrain from wearing swimming and bathing suits while dining at the restaurants. Please be aware that the acceptable attire for the fitness centre is sports clothing and sports training shoes.

## Dry Cleaning & Laundry Ext: 13000

Dry Cleaning and Laundry services are available seven days a week. Express same-day and next-day services are available. For more information, please refer to the laundry list located in your wardrobe and contact your Guest Experience Ambassador Desk for further assistance.

## Duty Manager Ext: 0

The Duty Manager is available 24 hours every day for any special assistance you may require.

# E

## Emergency Ext: 71

The resort is equipped with comprehensive safety equipment and systems. In the event of an emergency, the alarm will ring. An emergency evacuation floor plan is located on the entrance door of each guestroom. Please familiarize yourself with the emergency exits. For additional information, please refer to Safety, Security & Fire Emergency section of this directory or call the Operator.

## Emergency Torch / Flashlight

An emergency torch (flashlight) is located in the drawer set next to the bed of every guest room.

# F

## Fire Emergency Ext: 2222

Your room and the floor corridor have smoke detectors and a sprinkler system installed. Please dial the emergency line 2222 if you discover a fire. Our colleagues are well-trained to respond to any emergency situation and please kindly follow their instructions.

## First Aid Ext: 0

If you require first aid, please contact our Duty Manager for immediate attention.

## Fitness & Wellness Centre Ext: 72

Located inside The Spa at Mandarin Oriental on Level -1, the Fitness & Wellness Centre offers an extensive range of recreation and fitness facilities including Fitness & Wellness Centre, Studio, Indoor Swimming Pool and Heat Experiences (Experience Showers and Dry Sauna). It is also accessible through the Spa Concierge on Level 0 at all times. Fitness attire and sports footwear is required inside the Fitness & Wellness Centre and swimwear is required for the Swimming Pool. Children 16 years and under are not permitted inside the Fitness & Wellness Centre or Indoor Swimming Pool, and are not permitted to use the Heat Experiences. Please contact the Spa Concierge to make an appointment with one of our professional personal trainers or for weekly fitness & wellness class schedules. The Fitness & Wellness Centre and Indoor Swimming Pool are open from 7 am to 10 pm daily.

## Florist Ext: 12655

Requests for special floral arrangements can be made through Guest Experience Ambassador Desk.

# G

## Game Ext:0

Video game consoles, box and board games as well as playing cards are available for guest use. Please contact our Guest Experience Ambassador Desk for further assistance.

## Garage & Parking Ext: 12655

Covered parking is available for resort guests. Please call your Guest Experience Ambassador Desk for information.



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### Gasoline Station **Speed Dial Button B**

Please contact our Guest Experience Ambassador Desk for the nearest gasoline station.

### Golf Course **Speed Dial Button B**

Our Guest Experience Ambassador Desk will be delighted to assist you with your booking.

### Guest Experience Desk

#### Speed Dial Button B

The Guest Experience Ambassador Desk is located at the main lobby and offers a wide variety of services to ensure that you have a memorable and an enjoyable stay with us.

### Guests with Disabilities **Ext: 0**

For our guests with disabilities, please contact our Duty Manager for the following available facilities; wheelchair and wheelchair accessible guestrooms, shower seats and crutches.

## H

### Hair Dresser **Ext: 72**

A hair dresser salon is located on Level 0. Bookings can be made via The Spa Concierge.

### Hair Dryer

A hair dryer is available in your room.

### Helicopter Transfers **Speed Dial Button B**

Please contact our Guest Experience Ambassador Desk for information and reservations.

### Helipad **Speed Dial Button B**

A helipad is available in the premises. Please contact our Guest Experience Ambassador Desk should you require any further information.

### Hotel Reservations **Ext: 12888**

Reservations with another Mandarin Oriental Hotel in the Group can be made through the Reservations Department.

### Housekeeping **Speed Dial Button B**

An additional blanket is located in your wardrobe. Baby cribs can also be arranged for children at no extra charge. For your further requests, please contact our Guest Experience Ambassador Desk.

## I

### International Direct Dialing (IDD) **Ext: 0**

Please refer to the Telecommunication section of this Directory. Please contact the Operator for further assistance.

### Internet Access **Speed Dial Button B**

High-Speed Internet Access and Wireless Connectivity (Wi-Fi) are available in all guestrooms. For In-Room Internet Access instructions please refer to the Telecommunications section of this directory. High-Speed Internet Access and Wireless Connectivity (Wi-Fi) are also available at the hotel's function rooms, Business Centre and public areas. Prevailing internet access charges apply. Please contact your Guest Experience Ambassador Desk for further information.

### In-room Dining

Available 24 hours. Please refer to the In-room Dining menu located in the Guest Service Directory and please use the speed dial button on the phone to place your order.

### Iron and Ironing Board

An iron and ironing board are available in your room.

## J

### Jogging **Ext: 72**

Please contact our Guest Experience Ambassador Desk for a jogging map. Bottled water and towels are available at the bell desk at the main resort entrance for your convenience. Private jogging services accompanied by our fitness instructors are also available. Please contact the Spa Concierge for an appointment.



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# K

### Key Card

Ext: 13000

For added security, your room key card has been electronically programmed for your room. If you have lost your key card, Front Office Team will cancel the key card that has been issued to you and will re-issue a new key card.

### Kids Club

Speed Dial Button B

For our “Young Fans” a welcome retreat with a range of activities for children along with a range of in-room amenities, a dedicated pool and special menus to keep them comfortable. A more comprehensive program combining education and fun is available for kids from ages 4 to 12. Kids Club is open daily from 10 am to 10 pm during summer.

# L

### Leisure Facilities and Activities

Speed Dial Button B

With great appreciation for the expectations of our guests seeking outdoor adventure, a wealth of leisure facilities including outdoor infinity pools fronting the sea, comprehensive sports facilities together with tennis and basketball courts, and a jogging path circling the Paradise Bay is available.

Guest can also choose from local experiences such as olive-pressing, glass blowing and pottery, outdoor crafts market, tours by helicopter and a traditional Turkish gullet as well as use of the private piers for yachts and sailboats. Beach goers can savor walks along the two-kilometer expansive stretch of shoreline, or lounge in one of the two private velvety sandy beaches along the seafront. Serious shoppers can pay a visit to the luxury retail shops offered on-site while golf enthusiasts can opt for a round of golf at championship courses. Please contact our Guest Experience Ambassador Desk for more information.

### Lost Luggage

Speed Dial Button B

In the event of mislaid luggage en-route, please call our Guest Experience Ambassador Desk for assistance.

### Lost & Found

Ext: 0

Please contact the Operator for assistance with any lost and found items.

### Luggage

Speed Dial Button B

For luggage collection or storage, please call the our Guest Experience Ambassador Desk.

# M

### Manicure & Pedicure

Ext: 72

Spa Manicure and Pedicure as well as waxing services are available in the Spa on Level 0. Please contact the Spa Concierge for reservations.

### Massage

Ext: 72

A range of massages, body, facial and spa therapies are available at The Spa at the Mandarin Oriental, Bodrum located on Level 0 between 10 am and 10 pm daily with the last booking finishing at 9:45 pm. Please contact the Spa Concierge to make reservations or for assistance in selecting the appropriate spa treatment.

### Medical Service

Ext: 0

Please contact the operator should you require any medical assistance and call the emergency line 2222 for immediate attention.

### Message

The red light on your telephone set indicates that there is either a voice or text message for you. Should you wish to retrieve your messages, press the messages button and follow the voice prompts.

### Mini Bar



A Private Bar is available in your room. The Private Bar will be replenished on a daily basis. Please refer to the list of selections in your Private Bar menu. Items not found in your Private Bar can be requested through the In-Room Dining.



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# N

### Newspapers & Magazines **Speed Dial Button B**

A complimentary newspaper is delivered to your room daily upon request. A selection of local and international newspapers is available at public areas. We also have our own Mandarin Oriental online newspaper service. Please contact our Guest Experience Ambassador Desk.

# P

### Personal Trainers and Private Fitness & Wellness Services **Speed Dial Button B**

There is a variety of private fitness and wellness activities led by our expert team available. Please contact the Spa Concierge located on Level 0 of the hotel for more information and reservations.

### Pets

Pets are not permitted on the resort premises.

### Photocopy Services **Ext: 13000**

Our Front Office Team will be delighted to assist you with your photocopy service requests. Charges apply to the service.

### Pier / Jetty **Speed Dial Button B**

There are piers for yachts and sailboats. Contact our Guest Experience Ambassador Desk for more information.

### Postage **Speed Dial Button B**

Please call our Guest Experience Ambassador Desk for mailing and postage services.

### Pre-Paid SIM Cards **Speed Dial Button B**

Pre-Paid SIM Cards for your mobile phones are available for purchase through our Guest Experience Ambassador Desk.

### Pressing Service **Speed Dial Button B**

Pressing Service is available seven days a week. Express same-day and next-day services are available. For more information, please refer to the laundry list located in your wardrobe. Please contact our Guest Experience Ambassador Desk.

### Private Guide **Speed Dial Button B**

Please contact our Guest Experience Ambassador Desk for information and reservations.

### Private Pool Maintenance **Speed Dial Button B**

The private pools located on the guest room terraces are maintained at the highest level. Please allow access to your pool for regular water checks and maintenance, and contact our Guest Experience Ambassador Desk for any assistance.

# R

### Restaurant **Ext: 73**

Please see the separate section for the dining options available in the resort.

### Restaurant Reservations **Speed Dial Button B**

Please call our Guest Experience Ambassador Desk for table bookings in our restaurants or outside reservations.

# S

### Safe Deposit Box **Ext: 13000**

A personal electronic safe has been installed in the wardrobe drawer of your room for added convenience. You may also store valuables in the resort's safe deposit boxes by contacting Front Office Team. Mandarin Oriental, Bodrum is not liable for the loss of personal valuables in the guestrooms or public areas of the resort, and liability of Mandarin Oriental, Bodrum for guests' properties and valuables is governed by laws of the Republic of Turkey.

### Sauna & Steam Room **Ext: 72**

There are male and female Saunas and Steam Rooms available in the Spa and Fitness & Wellness Centre in addition to an outdoor communal sauna located in the Spa's wet area along with Hamams and Ice Fountains.

### Secretarial Services **Speed Dial Button B**

Secretarial Services are available upon request. Please contact our Guest Experience Ambassador Desk for additional information



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### Security

Ext: 0

For your safety, the hotel's 24-hour security closely monitors activities happening at the resort's public areas through the use of strategically placed cameras. The management advises all guests to make full use of the peephole in the door as well as the security lock when answering the door. Please contact the Duty Manager for any assistance.

### Shoe Shine & Cleaning Speed Dial Button B

Please contact our Guest Experience Ambassador Desk for shoe shine & cleaning service.

### Spa

Ext: 72

The Spa at Mandarin Oriental, Bodrum is located on Level 0 of the main resort building. Please refer to the Spa Services folder of the directory set for the services available. Treatments are available from 10 am to 8 pm (low season) and 10 am to 10 pm (high season) daily with the last booking finishing at 9:45 pm. Please contact the Spa Concierge to arrange treatment appointments or if you require assistance with your treatment selection. In-room spa services include massage, manicures and facials, there is an additional 100% surcharge for all in-room services

### Swimming Pools

Ext: 72

A 26-meter Indoor Swimming Pool is located at The Spa at Mandarin Oriental, Bodrum on Level -1 of the hotel. The Indoor Swimming Pool, the Changing Facilities and the Heat Experiences are open from 8 am to 8 pm (low season) and 7 am to 10 pm daily (high season). Children under 18 without parents are not permitted in the Indoor Swimming Pool and Fitness & Wellness Centre whilst children under 18 are not permitted in any other areas of the Spa. Please contact the Spa Concierge for further information and assistance.

There are also a range of outdoor pools available in different sizes; three pools complemented by a kids pool. Outdoor Swimming Pools are open from 9 am to 7 pm daily.

### Sewing

Sewing kit is available in every guest room.

### Shaving Supplies

Ext: 0

Shaving kit and dental kit are available in every guest room.

### Shopping

Speed Dial Button B

Luxury retail shops are available in the Shopping Arcade. Please contact our Guest Experience Ambassador Desk for more options.

### Sun Protection

Ext: 72

A range of sun protection items are available in the Spa Boutique on Level 0.

## T

### Regular Taxis

Speed Dial Button B

Should you require a regular taxi or water taxi, please contact our Guest Experience Ambassador Desk.

### Transfers

Speed Dial Button B

From your arrival at the airport to departure from the hotel or anytime during your stay, the resort offers a full range of transfer services. Please contact our Guest Experience Ambassador desk for information and reservations.

### Tennis

Ext: 72

There are two open tennis courts available. They can be booked through the SPA Concierge. Slots are for one hour.

### Toiletries

Ext: 0

Should you require toiletries please contact the Operator.

### Turkish Bath (Hammam)

Ext: 72

For appointments, please contact the Spa Concierge.



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# V

### Valet Box

For your convenience and privacy, your room (excluding our apartments) is equipped with a valet box placed right next to the entrance door. Any delivery to your room shall be placed into this valet box and you may also leave your belongings to be collected for laundry and shoe shining services in this box. Please contact your Guest Experience Ambassador Desk.

### Valet Parking

Valet parking service is available at the main resort entrance.

### Vitality Pools

Ext: 72

Indoor and outdoor vitality pools are located in the Spa as well as in the Fitness & Wellness Centre. Children under 16 are not permitted in the Indoor Swimming Pool and Fitness & Wellness Centre whilst children under 18 without parents are not permitted in any other areas of the Spa.

# W

### Wake-up Calls

Ext: 0

We are delighted to place a personal wake up call to your room. Please arrange through the Operator.

### Water

Please refrain from drinking water from the faucet. Complimentary water is provided during turn-down service in the mini bar area.

### Water Sports

Ext: 13067

Water Sports Center offers a wide range of water sports in addition to an exciting array of activities including but not limited to scuba diving, sailing, fishing and boat rental. For the reservations for all activities please contact your Guest Experience Ambassador.

### Weather

Speed Dial Button B

Please call our Guest Experience Ambassador Desk for an up-to-date weather forecast.



### Wine & Spirits

Shortlist of wines are available in your In-Room Dining Menu. For a more comprehensive list of wines, please contact In-Room Dining.

# Y

### Yoga Mat

A yoga mat is available in your room.



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## Telecommunications

We strive to achieve outstanding communications for all our guests in their rooms. In the event that you encounter any difficulties in using the system, please dial 0 for assistance.

### Room-to-Room Calls:

Dial 28 + Room Number

### Local and Toll-Free Calls:

Dial 9 + Number

### Domestic Calls:

Dial 9 + 0 + Area Code + Number

### Overseas Calls:

Dial 9 + 00 + Country Code + Area Code + Number

### Do Not Disturb:

If you do not wish to be disturbed by incoming calls, please dial 0 for the Operator. Our Operator will be delighted to transfer your calls to your voice mail or take messages for you.

## Wake Up Calls

Please dial 0 for the Operator.

## Voice Mail

### Accessing Voicemail from your Room

Voicemail was activated at Check-in to allow messages to be left if someone has unsuccessfully tried to contact you. Any unanswered calls will automatically be sent to the voicemail thus allowing the caller to leave a message if required.

If you have a message a red LED will be illuminated as follows:

NEC Credenza Phone: Solid red LED at top right hand corner of the telephone

VTech Bedside Phone: Flashing red LED, top centre of telephone

Dial 1111 or press the Message Key



Credenza (NEC) Telephone

Dial 1111 or press the Message Key



Bedroom (VTech) Telephone

## After Listening to a Voicemail

The following options are provided after listening to a Voicemail:

- 1 - Save Message
- 2 - Delete Message
- 3 - Listen to the Message Again
- 4 - Exit & Review Old Messages

Once an option above has been selected (1, 2 or 4) you will get the following option:

- 0 - Personalised Assistance (Operator)

## High-speed Internet Access

High-speed Internet Access is available as follows:

### Wired

From the desk auxiliary panel by connecting your laptop using the supplied Ethernet cable, launching your browser and then following and accepting the screen prompts.

### Wireless

Available throughout the resort including your guestroom, you can connect direct wirelessly by using your room number as log in the Access Code provided during check-in and keying this in when prompted in your browser session. For any assistance that you may require, please contact our Business Centre.

## Local Call Charges

Please dial 9 first followed by the number. An access charge will apply to all outgoing local calls made from your room. Kindly check with the Operator for the applicable rate.

## Long Distance Call Charges

Please dial 9 first and followed by 0 + area code + telephone number. A long distance charge will apply for each outgoing long distance call made from your room. Kindly check with the Operator for the applicable rate.

## International Call Charges

The telephone in your room is connected with IDD (International Direct Dialing), enabling you to make an overseas call in the same manner as a local call.



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The sequence of numbers necessary to make an IDD call is as follows:

Outside Calls: <b>9</b>	
International Calls: <b>00</b>	
Country Code: <b>1</b>	<b>90012121234567</b>
Area/City Code: <b>212</b>	
Telephone Number: <b>1234567</b>	

In some countries, the area/city codes may begin with the digit 0. Please do not dial 0 but proceed with the second number of the area or city code.

A surcharge on each call will be added to your room account. The charge for each call depends on the country or area that you are dialing. Kindly check with the Operator for the applicable IDD rate.

## Country and Area Codes

Algeria.....	213
Argentina.....	54
Australia.....	43
Bahrain.....	973
Bangladesh.....	880
Belgium.....	32
Bosnia-Herzegovina.....	387
Bhutan.....	975
Brazil.....	55
Brunei.....	673
Cambodia.....	855
Canada.....	1
Chile.....	56
China.....	86
Colombia.....	57
Croatia.....	385
Cyprus.....	357
Czech Republic.....	420
Denmark.....	45
Egypt.....	20
Finland.....	358
France.....	33
Germany.....	49
Greece.....	30
Hong Kong.....	852
Hungary.....	36
India.....	91

Indonesia.....	62
Iran.....	98
Iraq.....	964
Ireland.....	353
Israel.....	972
Italy.....	39
Japan.....	81
Jordan.....	962
Kenya.....	254
Kazakhstan.....	7
Korea, North.....	850
Korea, South.....	82
Kuwait.....	965
Laos.....	856
Lebanon.....	961
Libya.....	218
Liechtenstein.....	423
Luxembourg.....	352
Macau.....	853
Malaysia.....	60
Maldives.....	960
Mexico.....	52
Monaco.....	377
Morocco.....	212
Myanmar.....	95
Nepal.....	977
Netherlands.....	31
New Zealand.....	64
Norway.....	47
Oman.....	968
Pakistan.....	92
Panama.....	507
Peru.....	51
Philippines.....	63
Poland.....	48
Portugal.....	351
Qatar.....	974
Romania.....	40
Russia.....	7
Saudi Arabia.....	966
Senegal.....	221
Singapore.....	65
Slovakia.....	421
Somalia.....	252
South Africa.....	27
Spain.....	34



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Sri Lanka .....	94
Sweden.....	46
Switzerland .....	41
Syria.....	963
Taiwan .....	886
Tanzania .....	255
Togo.....	228
Tunisia .....	216
United Arab Emirates .....	971
United Kingdom.....	44
United States.....	1
Uruguay.....	598
Uzbekistan.....	998
Venezuela .....	58
Vietnam .....	84
Yemen .....	967
Yugoslavia .....	381
Zambia .....	260
Zimbabwe.....	263



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## TV

Bang & Olufsen TVs in the bedroom and living room allow you to enjoy a selection of national and international TV channels. Press the “TV” button on the remote control for TV channel list.

## Radio

You may enjoy our online radio from all over the world. Press the “Radio” button on the remote control for Radio channel list.

## Music

We offer a library of digital music from internet radio stations. Press the “Music” button on the remote control for music enjoyment.

## Video

Check out your favorite movie from our famous movie channels. Press the “Video” button on the remote control and choose your desired movie channel.

## AUX

Connect your devices to the multimedia auxiliary panel to play your personal media content.

## iPod Docking Station\*

Connect your iPod/iPhone/iPad to the dock with remote control and enjoy your favorite song. Alternatively you can connect your iPod/iPhone/iPad through the auxiliary panel (AUX) to enjoy your personal video/music through our TV system.



\* It is provided upon request if available.



## In-Room Entertainment

### Blue-Ray/DVD Player

Xbox game consoles which allow you to enjoy Blue-Ray and DVD are available upon request.

### AUX Panel

Connect your device and select “AUX” from the remote controller to activate the AUX Panel, which consists of:

#### 1 - Internet port:

For High Speed Internet Access.

#### 2/3 - USB ports:

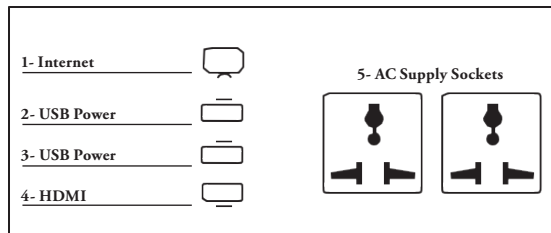
For USB Power charging.

#### 4 - HDMI input:

Connect the HDMI source into this port for audio and video playback on the TV.

#### 5 - AC Supply Sockets:

Two AC 210-230V-50Hz/13A Max universal power sockets.





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### Emergency Number

Please dial 2222 for assistance in the event of an emergency.

### Fire Safety

The hotel is equipped with state-of-the-art fire surveillance, detection and protection systems. All guestrooms, floors and public areas are equipped with smoke detectors and sprinkler systems. Our staff is well trained to respond in any emergency situation. In the event of an emergency, the resort will advise all guests about the status of the alarm via public and in-room address systems.

### Familiarization

On arrival, please familiarize yourself with directions to the nearest fire exits shown in the evacuation plan. Please locate and confirm the position of the nearest fire extinguisher and break glass unit.

There are fire hose reel, fire extinguisher cabinets and fire alarm buttons located along each corridor, please familiarize yourself with these locations.

Break glass alarms are located on each guest floor and corridors of public areas.

The fire exit gates have self-closing doors, in case of fire, do NOT prop the door open.

Exit lights and emergency lighting in corridors are on during an emergency.

For further information about our emergency procedure and alarm system, please do not hesitate to contact our resort staff at any time.

### Torch / Flashlight

An emergency torch (flashlight) is located in the drawer next to the bed.

### In the Event of Fire

Don't panic. Remain calm.

Call the Operator at extension 2222 and let them know your location. Put out any small fires immediately.

Turn off the air-conditioning. Take your room key card and passport. But do not attempt to take your possessions with you. Feel the door knob; do NOT open the door if it is hot. If it is cool, then open it slowly. Close the door afterwards.

If the hallway is smoky, stay next to the wall and crawl on your hands and knees to the exit.

Break the glass and push the fire alarm button, refer to the fire escape plan behind your door for direction to exit via next exit.

Do NOT use the lift. All lifts will be automatically turned out of service during the fire alarm. Use the nearest fire exit, close the door behind you.

If you find the situation getting worse on your way to fire exit, such as rise in temperature or increase of smoke density, leave that fire exit as soon as possible. Use another fire exit which is clear of smoke.

If you cannot use any of the fire exits, return to your room or find another place to take shelter.

### Prevent a Fire in Your Room

For your safety and the safety of others, we request that you do not smoke in your accommodation. Please ensure that electrical appliances are turned off or unplugged after use, and exercise caution when using matches. Lighted candles are not permitted in guestrooms.

In the event of fire sound the alarm immediately by activating the nearest fire alarm button and call the Operator at extension 2222 let them know your location and the details of fire.

Turn off the air-conditioning/heating to prevent smoke from being forced into the room. Stuff wet sheets, towels or clothing in all cracks around the doors and vents.

Fill bathtub with cold water, it might be needed for fighting fire. Use the ice bucket or other containers to keep door and walls wet.

If the room is smoky, fold a wet towel in a triangle and hold over your nose and mouth, stay low. If it is safe and necessary, open or break the windows for fresh air. Show the rescuer where you are by waving some identifiable objects such as a torch, blankets or towels and shouting. Follow instructions from the rescue authorities.



## MANDARIN ORIENTAL

BODRUM

### House Regulations

In order to assure you of a secure and pleasant stay with us, we have established the following regulations governing the usage of our facilities. When these regulations and policies are not observed, we may be obliged to refuse permission for continued occupancy of the guestrooms or usage of resort facilities.

Hotel staff on the guest floors can be identified by their uniforms and name badges. If you are hard of hearing or have hearing loss and any other disability which would affect your exit in the event of an emergency please advise Front Office Team on arrival.

If you are in doubt of the identity of anyone trying to gain access to your room, please alert the Operator and Duty Manager.

In the event you have misplaced your key card, please call the Duty Manager Reception. We will invalidate the previous one and give you a new one.

Guests are requested to show valid identity documents (with photo) upon check-in. Every guest has the obligation to abide by the rules and regulations of the resort.

Please cooperate well with the resort personnel in carrying out their duties and take good care of resort property. Visitors are required to leave guestrooms by 12 pm. In accordance with the Turkish Law, anyone going up to guestrooms or staying overnight must register at the Front Desk on the lobby level.

No pets or unsanitary articles are allowed to be brought into the premises. No inflammable, explosive, poisonous, radioactive or other dangerous articles are allowed to be carried into the premises.

Guests are not permitted to install electrical equipment or use electric heaters, electric stove, microwave oven, etc. which are provided by the resort in the guestrooms.

Illegal and criminal activities such as fighting, gambling, drug use or prostitution are strictly prohibited.



## MANDARIN ORIENTAL BODRUM

### Restaurants and Bars

#### BLUE BEACH CLUB & BAR

Boasting spectacular sea views from the beachside location, Blue Beach Club & Bar is ideal for guests who are looking to enjoy the day outside. Savour a leisurely Mediterranean lunch or snack on our luxurious sunbeds or private beach cabanas.

#### FERDI BABA FRESHEST IS THE MOST DELICIOUS

Ferdi Baba offers a special culinary experience overlooking the azure waters of the Aegean Sea in a stylish atmosphere. Bringing together the fresh and delicious flavours of Aegean cuisine, Ferdi Baba masterfully combines the highest quality ingredients with traditional techniques to offer guests signature dishes and extraordinary cocktails. The menu promises a unique tasting experience for everyone looking for delicious seafood.

#### Gigi Bodrum

Set against the breathtaking backdrop of Mandarin Oriental, Bodrum's coastline, Gigi is a beachside retreat for indulgent lunches, sunset bellinis, and enchanting nights. Celebrating Italian culinary heritage, the menu brings flavours from Tuscany to Puglia. With a bohemian-luxe ambiance, fine dining, and beachfront revelry, Gigi offers a perfect blend of elegance and joie de vivre.



#### HAKKASAN

Hakkasan's menu mainly consists of dishes to share, providing a truly exceptional tasting experience for its guests. Hakkasan features exclusive musical acts for a refined entertainment experience in the sophisticated bar atmosphere.

#### LUCCA BEACH

Lucca Beach, an exclusive experience that combines sun, sand, sea, music, and summery dining for long sun-kissed days. Along the Turkish Riviera, Lucca Beach stands out with its unique location at the picturesque Paradise Bay where a mesmerizing setting allows guests to luxuriate with loved ones as they gaze upon the azure waters of the Aegean Sea.

#### LUCCA BY THE SEA

Lucca by the Sea, combining chic retro elements with comfortable settings, with a menu consisting mainly of Mediterranean and world cuisines and a creative cocktail range prepared by famous mixologists is providing its guests delightful moments with a dynamic atmosphere all day long.

For more information about the restaurant hours and dates, please contact +90 252 311 2800.



## MANDARIN ORIENTAL BODRUM



### MANDARIN BAR

Enjoy an evening of jazz, pop, soul and cool lounge tunes at Mandarin Bar whilst taking in the wonderful ambience of fantastic views of the Aegean Sea. Exquisite cocktails, champagne, spirits and a menu of light bites offer the perfect accompaniment to the evening entertainment.

## ROKA

Get closer to the shore at the ROKA lounge, emanating an air of relaxation with its charming open-air atmosphere and unobstructed sea views. Serving a lighter take on the globally loved ROKA menu alongside refreshing cocktails, this beachside lounge offers the perfect setting for a carefree afternoon spent enjoying lunch in the lounge or relaxing on your sunbed.

## ROKA

Overlooking uninterrupted views of the Aegean Sea and surrounded by nature, ROKA offers an intimate, dinner-only experience at Mandarin Oriental, Bodrum. Serving Japanese Robatayaki cuisine, the dishes are prepared over an outdoor robata grill at the heart of the restaurant, served alongside impeccably presented sushi and sashimi. With handcrafted cocktails and a vibrant atmosphere, ROKA blends the natural beauty of the coast with the artistry of Japanese cuisine for an exceptional dining experience.



Located in the main resort building, breakfasts at Sofra Restaurant are particularly renowned in the region, featuring everything from freshly baked breads and pastries, free range eggs cooked to order, organic honey and preserves from the region, to olives and cheeses carefully sourced from local artisanal producers, home-made yoghurt and butter.

## THE POOL

Celebrate an invigorating morning swim or simply relax in the warmth of the midday sun. Pool Bar & Restaurant serves an array of poolside favourites such as healthy salads, sandwiches and main courses accompanying with homemade ice cream, fresh juices as well as fun and innovative cocktails.



Vakko L'atelier invites you to a haute couture experience that offers delicious delicacies, elegant presentations and new pleasures that will become a habit at tea time during the first bite all summer.

*For more information about the restaurant hours and dates, please contact +90 252 311 2800.*